

SENSO FLOORING

Keep your sensofloor in top condition by maintaining it correctly

Please read these instructions and recommendations thoroughly for your benefit

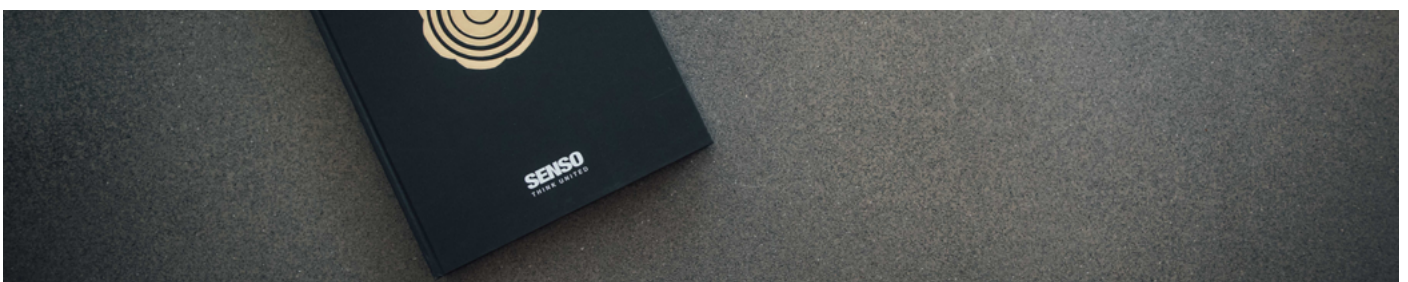
Normal cleaning

1. Remove any loose dirt particles from the floor vacuum cleaner or a dry microfibre mop. Always try to determine how loose dirt is getting onto the floor and implement measures to reduce this.
2. You can clean your Sensofloor easily using a moist microfiber flat floor mop. Available at most retailers.
3. For cleaning product we recommend one that is low-foaming, ph value between 7 and 1 (mild alkaline), contains little or no caustic and does not contain soap or polymer.

Products containing soap or polymer leave a residue. Soap residue quickly attracts more dirt and can also make the floor more slippery. There are many suitable cleaners for example PU Cleaner from Dr Schutz.
4. Dilute the cleaning product with the correct amount of water. Do not overdose for this will leave residue marks on the floor after cleaning.
5. Vacuum the floor first, removing all loose dirt and dust. Then use a flat microfibre mop to clean the floor. Do not make this too wet as excess water remaining behind on the floor can build up scale.
6. Try to ensure that no one walks on the floor while it is still wet, allowing it to dry first.
7. Never clean using a scouring pad, scrubbing pad, scotchbrite or any other abrasive cleaning aid.
8. Your sensofloor is resistant to liquids such as tea, coffee, most fruit juices, wine and most other household or food products. However, do not give these the opportunity to soak in and remove them as quickly as possible. If spills or strong colours remain on the floor for an extended period of time, stains may occur. Gentle bleaching using any typical household bleach may possibly diminish those stains but ensure not leaving undiluted bleach on the floor for more than 1 hour. Pay particular attention with acids, colouring products, hair dye, plasticisers and abrasives.

Recommendations

- Always fit chairs and tables with protective pads.
- Do not drag/slide any heavy objects over the floor.
- Prevent sand from getting on the floor as it will act as sandpaper when caught under your shoes.
- Wet, untreated timber and rubber can leave stains behind that will be impossible to remove.
- Hair dyes, strong colouring agents or wet tinted fabric can cause stains.
- Softeners in rubber and some plastics can cause stains when wet. Examples of these are buggies, bicycles, trolleys or gym equipments.
- Recommended protection from Scratchnomore.
- Recommended stain removal Dr Schutz Elatex or USR stain remover spray.



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1. How should I maintain my floor?

Day to day care include vacuuming and mopping your floor with a flat, microfiber mop. Never use abrasives or scotchbrite.

2. What is the best way to protect my floor from other trades?

Protecting your newly laid Sensofloor is easy. Allow it to cure for 24-48 hours before covering. You can use masonite, ramboard or multishield light adhesive, breathable protective products. When using ramboard tape overlapping onto each other whilst avoiding taping onto the floor.

3. What type of dirt is on my floor?

Approximately 80% of the dirt on a typical floor is made up of loose particles such as dust, while the remaining 20% is composed of fatty particles that contribute to the majority of visible dirt. Properly removing these fatty particles is crucial to preventing the formation of a grimy film on the surface of the floor.

4. How do I remove lime scale and rust marks from my floor?

Use a mild acidic cleaner with a ph-value between 2 - 7. Make sure the product does not contain soap or polymer. Vinegar acid based cleaners can be effective for example.

5. What's the best way of removing dust?

Use non-oil impregnated dust wipes such as swiffer dry cloth.

6. What type of cleaning agents should I use?

For normaly day to day care we recommend any low foam, mild alkaline cleaner such as PU

Cleaner from Dr Schutz. You can use alternative floor cleaners with a ph value between 7-12 containing no soap or polymers.

7. How do I remove shoe marks or older stains?

Marks from shoes can be removed using a moist micro-fiber cloth or sponge. If the remain on the floor for a longer period of time they tend to dry in, and become harder to remove. Spray some undiluted stain remover onto the mark, allow it to soak in for five minutes and use a wet cloth to rinse and clean.

8. What long term maintenance is required?

Depending on the traffic, daily maintenance and use any Sensofloor can be buffed and resealed over time. This procedure involves a light sanding after which a new topcoat is applied. Retopping typically removes 80% of stains and scratches however cannot resolve larger cuts or damages.

9. How do I deal with stains?

The majority of stains can be treated using a stain spray or bleach. Spray the undiluted agent onto the stain and allow it to soak in for five minutes. Then rinse of and clean with a wet cloth. Treat any stain as quickly as possible. Stains that remain on the surface for more than twentyfour hours may leave permanent traces behind.

10. Can I use a machine cleaning?

You can use a floor scrubber machine to deep clean your Sensofloor. Please ensure to use a white cleaning pad as other coloured pads will leave scratchmarks. Also ensure your floor is wet when scrubbing. A lightweight suitable machine for homes is the Kärcher BD 30/4C.

